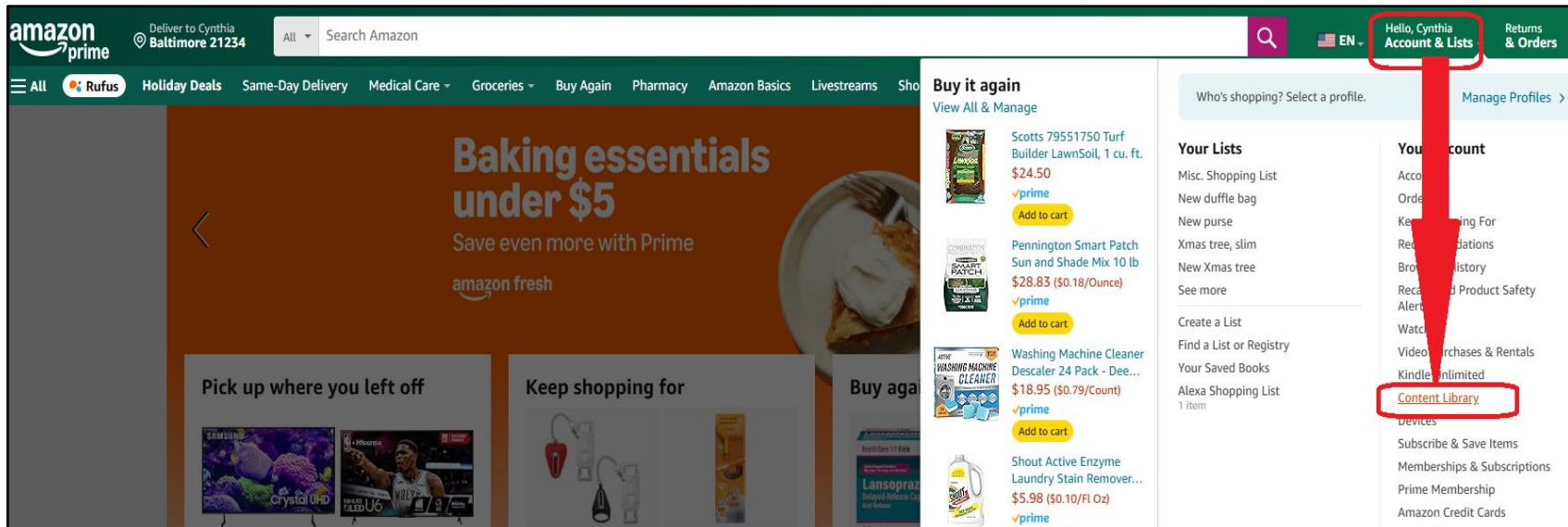


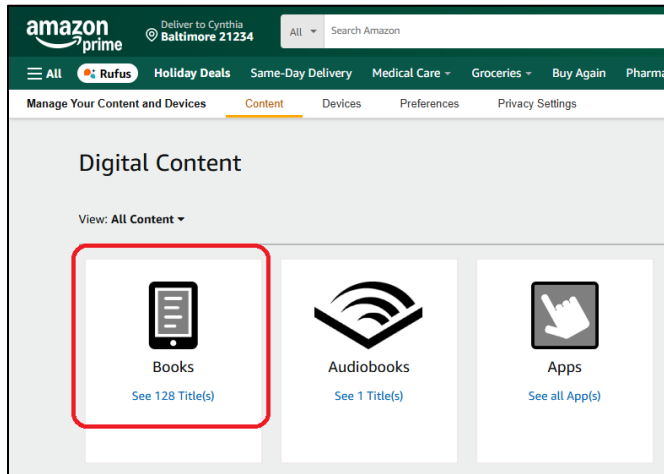
## Deliver from Your Amazon Account to a Kindle Device

Sometimes after checking out a Kindle book from Libby/OverDrive, the book does not get sent to your Kindle device or Kindle Reader app. If the title appears on your Loans shelf in Libby or in the 'Items Out' in your library account, you can usually find and resend it from within your Amazon account. You will need to know your Amazon account password before following the steps below.

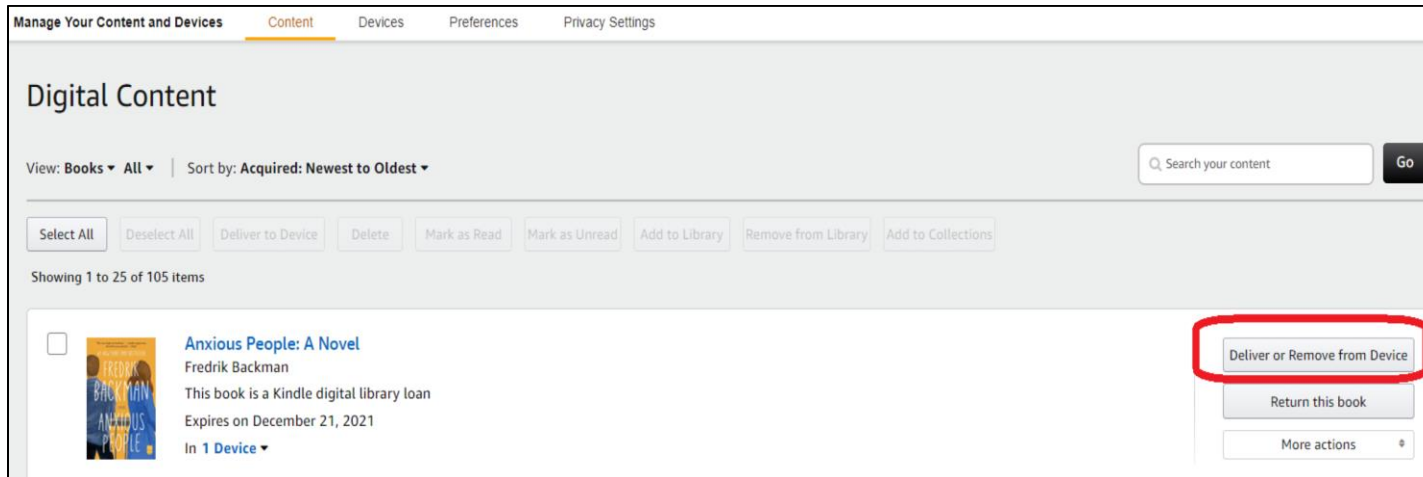
- Log out of your Amazon account.
- close all your open windows and programs.
- Fully power off your computer or mobile device for at least 2 full minutes.
- Power back on and go to the [Amazon.com website](https://www.amazon.com) and log into your Amazon account.
- These steps can be done using the Amazon mobile app. But the directions shown here have been created using the Amazon website so they will differ slightly if from the app.
- Hover over your name (where it says 'Hello, Your Name Accounts & Lists').
- In the drop-down menu, select 'Content Library', as shown below.



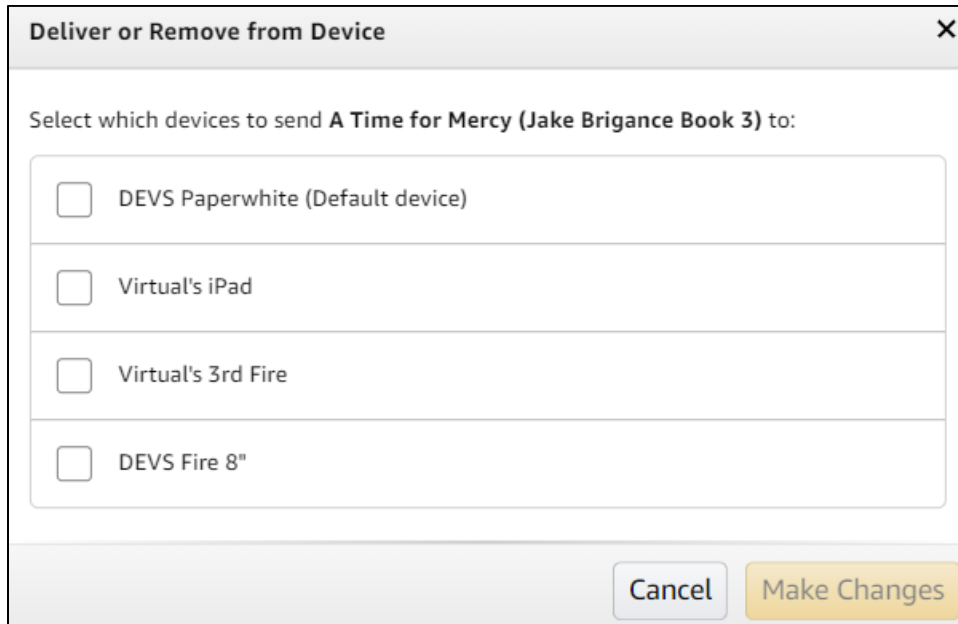
- Select/click on 'Books'.



- Now scroll down and find the title in your Content list then select the 'Deliver or Remove' button to the right of the title.



- Once you select the 'Deliver or Remove' button, a menu will pop up as shown below.
- Now select the device you want to send it to.



The title should now be sent to your Kindle device or the Kindle Reader app.

If you do not see it on your Kindle device, make sure it is connected to a WIFI network.

Next, 'Sync' your Kindle. The Sync feature can be found in the Kindle's Settings. Or fully power off your Kindle for a brief period (2-3 minutes or so) and then turn it on again and check that it is connected to Wi-Fi.

The title should appear on your Kindle. If it is still not there, check the Archived Items folder on your Kindle.